

Extract from Contacting Us letter – sent on 6 October 2023

**Chromebook enquiries: new email address**

There are two types of enquiries about Chromebooks. Enquiries about their use for educational purposes can be addressed by your child's teacher(s), during the course of lessons in which they are being used.

Teaching staff, including Computer Science staff, do not have responsibility or capacity to deal with technical issues, such as licencing or network access. We have created a new email contact for these queries, which will be supported by our IT team:

[chromebook@buckinghamschool.org](mailto:chromebook@buckinghamschool.org).